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Status: Enabled

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2. ADMINISTRATION

1. SMLC is currently a multi-type co-op serving public, school, academic and special libraries. Some co-ops serve only public libraries – non-public libraries participate as associate members, on a pay-as-you-go basis. Is it important that SMLC remains a multi-type co-op?

		Response Percent	Response Total
Yes		68.5%	37
No		31.5%	17
Total Respondents			54
(skipped this question)			1

2. Non-public library participation in the co-op is subsidized by funding from public libraries. Should this subsidization continue?

		Response Percent	Response Total
Yes		34.7%	17
No		65.3%	32
Total Respondents			49
(skipped this question)			6

3. What benefits do you derive from the current multi-type configuration?

		View Total Respondents	48
(skipped this question)			7

4. OCLC costs have risen dramatically. What alternatives to OCLC could we use?

View Total Respondents	39
(skipped this question)	16

5. SMLC's Plan of Service currently states that SMLC will collect and use 50% of all public libraries' indirect state aid (the second check you receive from the state that you use to pay for cooperative services) to provide service to all members. Other Michigan library co-ops receive 100% of their member public libraries' state aid. If you represent a public library, do you believe that your library would be willing to use more indirect state aid funds to pay for cooperative services? If so, what percentage? Please note: Libraries continue to receive their DIRECT state aid if they do not belong to a cooperative. They do, however, lose their indirect state aid.

	Response Percent	Response Total
75%	50%	9
80%	0%	0
85%	5.6%	1
90%	5.6%	1
95%	0%	0
100%	38.9%	7
Total Respondents		18
(skipped this question)		37

6. Would you like to see SMLC offer services on a cost recovery basis?

	Response Percent	Response Total
None	30.2%	13
Some	65.1%	28
All	4.7%	2
Total Respondents		43
(skipped this question)		12

7. If you answered "Some" or "All" to Question 6, which services should be offered for a fee?

View Total Respondents	28
(skipped this question)	27

8. Do you feel that some SMLC services should be considered basic services available to all members, regardless of state aid funding?

	Response Percent	Response Total
All services	36.4%	16
Some services	50%	22
No services	13.6%	6
Total Respondents		44
(skipped this question)		11

9. If you answered "Some services" in question 8 above, which services should be available to all members regardless of state aid funding?

View Total Respondents	23
(skipped this question)	32

10. State grants have dried up for the foreseeable future. What ideas do you have for ways the co-op can generate revenue from outside the membership?

View Total Respondents	28
(skipped this question)	27

3. SERVICES

1. How well has the co-op kept you informed re: best practices / new services?

	1 = Poor	2	3	4	5 = Excellent	Response Average
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Choose one	0% (0)	10% (5)	18% (9)	27% (13)	45% (22)	4.06
Total Respondents						49
(skipped this question)						6

2. If you answered 1-4 in Question 1 above, what service or practice was missed?	
View Total Respondents	16
(skipped this question)	
39	

3. What services are beyond your library's ability to provide at this time?	
View Total Respondents	26
(skipped this question)	
29	

4. Has your library attained QSAC status?			
		Response Percent	Response Total
Yes		14.6%	6
No		85.4%	35
Total Respondents			41
(skipped this question)			14

5. If so, what level have you attained?			
		Response Percent	Response Total
Essential		83.3%	5
Enhanced		16.7%	1
Excellent		0%	0
Total Respondents			6
(skipped this question)			49

6. If not, are you considering QSAC? Why or why not?	
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View Total Respondents	31
(skipped this question)	24

7. What memberships does your library have?			
		Response Percent	Response Total
MLA (Michigan Library Association)		68.9%	31
ALA (American Library Association)		37.8%	17
PLA (Public Library Association)		6.7%	3
MAME (Michigan Association for Media Education)		13.3%	6
MLC (Michigan Library Consortium)		42.2%	19
SLA (Special Libraries Association)		4.4%	2
View Other (please specify)		20%	9
Total Respondents			45
(skipped this question)			10

8. Which membership do you consider the most valuable? Why?	
View Total Respondents	38

(skipped this question)

17

4. EDUCATION

1. What workshop topics / training would you like the co-op to provide? Check all that apply:

		Response Percent	Response Total
Microsoft Word		31.9%	15
Microsoft Excel		40.4%	19
Microsoft Powerpoint		42.6%	20
Microsoft Publisher		42.6%	20
Microsoft Access		31.9%	15
Photoshop		40.4%	19
Dreamweaver		42.6%	20
MeL Databases		61.7%	29
Digital Photography		40.4%	19
Cataloging		63.8%	30
Overdues		8.5%	4
Weeding		29.8%	14
Security Issues		38.3%	18
Difficult Patrons		40.4%	19
Computer Maintenance		42.6%	20
<input type="button" value="View"/> Other (please specify)		31.9%	15
Total Respondents			47

(skipped this question)	8
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2. What are determining factors in workshop attendance?			
		Response Percent	Response Total
Price		44.9%	22
Location		38.8%	19
Subject		85.7%	42
CEUs		16.3%	8
Presenter		22.4%	11
Total Respondents			49
(skipped this question)			6

3. Would on-site (in your library) training allow more of your staff to be trained?			
		Response Percent	Response Total
Yes		50%	24
No		50%	24
Total Respondents			48
(skipped this question)			7

4. Would you be willing to pay for on-site training?			
		Response Percent	Response Total
Yes		61.7%	29
No		38.3%	18
Total Respondents			47
(skipped this question)			8

5. What topics would you want addressed by on-site training?		
View	Total Respondents	25

(skipped this question)	30
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6. Would co-op initiated e-mail newsletters for specific groups (children's services, teen services, readers advisory/reference, administration, etc.) be useful?			
		Response Percent	Response Total
Yes		70.2%	33
No		29.8%	14
Total Respondents			47
(skipped this question)			8

7. What group newsletters would you find most helpful?			
		View Total Respondents	33
(skipped this question)			22

8. What meetings do you find most helpful? (You may select more than one.)			
		Response Percent	Response Total
Council meetings		46.2%	18
Public Directors meetings		61.5%	24
Meetings by Class Size		30.8%	12
View Other (please specify)		25.6%	10
Total Respondents			39
(skipped this question)			16

9. Do you prefer that meetings be held at the co-op offices or rotate among member libraries?			
		Response Percent	Response Total

SMLC offices		43.9%	18
Member libraries		34.1%	14
View If you would prefer that some meetings are held at SMLC, and others at member libraries, please explain here:		34.1%	14
Total Respondents			41
(skipped this question)			14

10. In what ways can the co-op facilitate networking between various library groups? (public libraries by class size; public/school libraries; public/academic libraries, etc.)		
View	Total Respondents	33
(skipped this question)		22

11. Are you able to check your e-mail on a daily or almost daily basis to keep up with information and respond to queries?			
		Response Percent	Response Total
Yes		94.1%	48
No		5.9%	3
Total Respondents			51
(skipped this question)			4

12. How do you keep current on library trends and practices?		
View Total Respondents	48	
	(skipped this question)	7

13. How can the co-op help you keep current?		
View Total Respondents	35	
	(skipped this question)	20

5. PUBLIC POLICY

1. Would you like to see the co-op take more of an organizational role in Legislative Day?			
		Response Percent	Response Total
Yes		78.6%	33
No		21.4%	9
Total Respondents			42
(skipped this question)			13

6. THE ROLE OF THE CO-OP

1. Rank the following services in order of importance to your library.							
	1 = Least important	2	3	4	5	6 = Most important	Response Average
Interlibrary Loan coordination	15% (6)	12% (5)	12% (5)	7% (3)	17% (7)	37% (15)	4.10
Staff training	13% (5)	8% (3)	13% (5)	31% (12)	15% (6)	21% (8)	3.90
Multi-type library coordination	40% (17)	19% (8)	14% (6)	7% (3)	10% (4)	10% (4)	2.55
Networking (Newsnotes,	0% (0)	7% (3)	18% (8)	18% (8)	38% (17)	20% (9)	4.47

meetings)							
Legislative liason	14% (6)	30% (13)	14% (6)	26% (11)	14% (6)	2% (1)	3.02
New trends / best practices	10% (5)	15% (7)	23% (11)	21% (10)	19% (9)	12% (6)	3.60
Total Respondents							52
(skipped this question)							3

2. What else would you like us to know?	
View Total Respondents	16
(skipped this question)	39